2021 Information Technology Fund Project Summary

Project Budget	Project Name	Project Description
$15,000,000	Phase 1 - DMV IT System	Replacement of the 40-year-old mainframe applications
$1,075,000	Phase 2 – DEC Permit Navigator	Citizen facing permit portal
$500,000	Phase 2 – NRB Permit Application	Move Act 250 online
$12,750,000	Human Capital Management – ERP	Replace HR system that tracks employee information, time sheets, and contracts.
$4,500,000	Bright Futures IT System (BFIS)	Replace BFIS system
$2,000,000	VDOL transition to VISION	Move VDOL to state enterprise finance system
$3,500,000	VDOL UI Modernization	Begin Phase 1 of customer portal
$1,000,000	VDOL Joblink Replacement	Coordination between ACCD and VDOL
$1,500,000	ADS Cybersecurity	Core Infrastructure and router replacements
$1,000,000	Salesforce grant management system	Transitions ACCD from a hard to manage grants program to a centralized grants system
$9,500,000	AHS Integrated Eligibility	IE replaces Access
$430,000	States Attorneys Case Management System	Upgrade to SAS case management software

Project Overview Section

Agency of Transportation

Project Summary

Project Name	DMV Core System Replacement Phase I
Agency	Transportation
Department	Motor Vehicles

Project Scope and Schedule

Business Case	The Department of Motor Vehicles mainframe is a more than 40-year-old antiquated system of record supported by multiple front end and middleware systems as well as many archaic MS Access data base applications. As the mainframe component ages, risk of catastrophic failure increases. Due to the lack of configurability we continue to be poorly positioned to meet program demands, respond to legislative changes in our mission, advance our services, streamline processes, procedures, financial reporting and collection of revenue. Expansion and integration of new processes are virtually impossible. Efficiencies cannot be gained with new web services as manual intervention is still required due to the inability to integrate with the mainframe. Our biggest challenges are the inability of our core system to be modified to incorporate new opportunities for interfaces with other applications, national database, etc., thereby requiring the entry and re-entry of information into multiple different programs. The downstream effect of a failure in the mainframe is significant and would-be public facing. This proposal aligns with ADS goals and priorities of systems modernization; increasing the number of services available online; reducing risk while increasing systems sustainability and securing Vermont's data.
Scope	Implement a totally integrated FastDS-VS, COTS solution. This is a scalable, sustainable, commercial off the shelf core system to process and administer registrations, titles, licenses, suspensions and financial records. In addition, any service built into the system would have a customer facing front end for online self-service transactions. This singular system would remove all duplication of work, reduce errors, streamline processing, enhance customer interactions, and afford the Department more opportunity for efficiencies and on-line services. The first implemented subset of this is running as the FAST Commercial Vehicle Operations (CVO) solution which was implemented in 2020, with great success This fully integrated system will handle the administration and maintenance of virtually all aspects of driver and vehicle services such as: driver's licenses & other identification credentials; driver suspensions/reinstatement, convictions, and other info related to driver improvement & control; data exchange with multiple multi-state information clearinghouses; vehicle titling,

	registration, renewals and plates; dealer licensing & regulation; customer facing eService's for most functions; support fraud detection, investigations, hearings, cashiering, revenue accounting as well as financial reporting and reconciliation; This new system will remove the need for staff to handle the same paperwork up to 5 or more times removing the redundancy and reducing the inevitable errors caused by many people inputting the same data multiple times.
Schedule	The project will begin in State Fiscal Year 2022 and has a planned completion date of State Fiscal Year 2025.

Project Estimate

Implementation	$15,000,000
Operating	$0.00
Total	$15,000,000
Notes	Estimate is for year one of a multi-year implementation.